



# Iowa Department of Human Services

Terry E. Branstad  
Governor

Kim Reynolds  
Lt. Governor

Charles M. Palmer  
Director

October 3, 2013

Date Complaint Received:	10/4/13
Complaint Received By:	Jamie Trpkosh- Linn Co. DHS
Provider Name and Location:	Angela Genthe- 2324 J Street SW, Cedar Rapids, Ia.

**Complaint:** On October 2, 2013 DHS received a complaint on the Category B Registered Child Development Home of Angela Genthe. Complaint was on October 1, 2013 a child had fallen off their bike and had a bruise on their face. It is alleged Angela was not home at the time of the injury and that her adult son Randel was supervising the children. The concern is her son is not an approved provider.

On October 2, 2013 DHS social worker Dale Garlinghouse spoke with someone with additional complaints/concerns about this provider. It was reported Angela was not home when they picked up their child and Randel was supervising the children alone. Randel explained the child fell off a bike when they got hurt. They have not received any information from Angela about the injury either verbally or in writing. The injury was described as "rode rash" on the side of the face about 2 inches long.

**Rule Basis:** 441 IAC 110.5 (10) - Injury report forms are maintained for any injury requiring first aid or medical care. The forms are completed on the date of occurrence, shared with parents and copies are in the child's file.

441 IAC 110.5(2) c- An individual file is maintained for each staff assistant and contains:

Certification of two hours of approved training relating to identification and reporting of child abuse within 6 months of employment and repeated every 5 years

An individual file is maintained for each substitute and contains:

Certification of two hours of approved training relating to identification and reporting of child abuse within 6 months of employment and repeated every 5 years.

Certification in infant and child first-aid that includes mouth-to-mouth resuscitation.

If they are unable to locate first aid training that includes mouth-to-mouth resuscitation, they must complete both a first aid course and CPR.

441 IAC 110.10 Substitutes:

e- The provider maintains a written record of the number of hours substitute care is provided, including the date and the name of the substitute.

**Findings:** DHS Social Worker Dale Garlinghouse made an unannounced visit to the Registered Child Development Home of Angela Genthe on October 2, 2013. Angela and her husband were pulling into the driveway as Mr. Garlinghouse arrived. One child was in care and Angela stated her adult son Randel was providing the care. Angela reported this child was not in care when she

left. They came while she was gone to the store and Randel supervised the child for about 10 minutes until she returned. When asked if Randel is approved by DHS to be a substitute Angela stated she thought he was. She provided a copy of a letter approving him to be involved with child care but it did not state he was approved to be used as an assistant or substitute.

Mr. Garlinghouse showed Angela the Summary page of her registration in Kinder Track which listed Randel as a household member but not as an assistant or substitute. Randel has not completed the mandatory training for Child Abuse reporting or First-aid and CPR for Infants. Angela was asked if she records times she uses a substitute such as that day and she stated she does not.

When asked about the injury Angela stated a child had tripped and fallen on the edge of the cement coming from the grass. She reported he fell in front of her and she picked him up and comforted him. According to Angela this child had a cement burn on the side of his face the size of a dime. Angela stated she treated the injury by placing an ice pack on it. When asked if she had completed an injury report form Angela stated she told the parents verbally but did not fill out an injury report. She reported her son Randel was present helping with the children and her husband was in the garage when this happened.

Randel was interviewed by Mr. Garlinghouse. When asked how long he supervised the 21 month old child today he replied 20-30 minutes. He further stated he is used by Angela as a substitute "once in a blue moon". His version of the injury was similar to Angela's but differed in who initially picked up the child. He stated he picked up the child and that he told the person when they picked up the child that night what happened.

On October 4, 2013 Mr. Garlinghouse called Angela to gather additional information due to the new information received by DHS regarding this complaint. Angela stated she had told the boyfriend who picked up the child that night of the incident. The child was picked up between 5:00 and 6:00 p.m. that day. She denied the allegation she was not present when the child was picked up.

It was explained to Angela how to add her son to a new application as an assistant and substitute and submit it to get him approved to be used in those capacities. Further he will need to complete the required trainings in Mandatory Reporter of Child Abuse and First-aid and CPR.

Resolution: Angela signed a Corrective Action Plan not to use her son Randel as a substitute until she had received a written statement from DHS approving him to be used as a substitute.

If you have any questions regarding this matter feel free to contact me at 892-6803 or email address [dgarlin@dhs.state.ia.us](mailto:dgarlin@dhs.state.ia.us).

Sincerely,

Dale Garlinghouse  
Social Worker